TSA Travel Communication Card

Produced by the United Ostomy Associations of America, Inc.

This is provided to travelers in order to simplify communication with federal Transportation Security personnel and airline flight attendants at those times when you wish or need to communicate in a non-verbal way, as is your legal right.

This is not a “certificate” and it is not a “pass” to help you avoid screening.

The blue color is important, as it is a “flash-card” developed by the TSA so their own officers will recognize it and be guided to treat the traveler with discretion and sensitivity.

The card is double-sided and perforated for easy separation from the form. It can be used “blue side out” during security screening, and “white side out” when communicating non-verbally with airline personnel.

As of January 2011—You may always have a travel companion with you during a private screening.

TSA officers should NOT ask you to show your pouch. You may be asked to rub over your pouch outside your clothing so they can test your hand to rule out explosive residue.

TSA’s Complaint Form can be found on TSA’s website: www.tsa.gov

TSA respects the privacy concerns of all members of the traveling public. This card allows you to describe your health condition, disability or medical device to the TSA officer in a discrete manner. Alternate procedures which provide an equivalent level of security scanning are available and can be done in private.

Presenting this card does not exempt you from screening.

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The cardholder contains body waste in an OSTOMY DEVICE (stool/urine) and/or carries pouches and related supplies and/or a catheter to manage personal hygiene. S/he needs access to the rest room now in order to empty the pouch – this is critical for the cardholder's well-being and for public sanitation.

INSIDE LEFT: this is designed to show in the event it is needed while in flight and the pilot has chosen to limit rest room access – or when passengers are supposed to be belted in during turbulence. You might wish to show it to a flight attendant during boarding and/or getting settled, so he or she will be mindful of your situation.

GOTTA GO NOW
[REST ROOM ACCESS]

TRAVELER’S COMMUNICATION CARD
Provided by the UOAA, a volunteer-based health organization dedicated to providing education, support and advocacy for people who have or will have intestinal or urinary diversions.

United Ostomy Associations of America
www.uoaa.org 1-800-826-0826
ConvaTec
CIC@convatec.com 1-800-422-8811