

# Infusion Care

**Pioneering trusted medical solutions to improve the lives we touch:** Convatec is a global medical products and technologies company, focused on solutions for the management of chronic conditions, with leading positions in Advanced Wound Care, Ostomy Care, Continence Care, and Infusion Care. With more than 10,000 colleagues, we provide our products and services in around 90 countries, united by a promise to be forever caring. Our solutions provide a range of benefits, from infection prevention and protection of at-risk skin, to improved patient outcomes and reduced care costs. Convatec's revenues in 2024 were over \$2 billion. The company is a constituent of the FTSE 100 Index (LSE:CTEC). To learn more please visit <http://www.convatecgroup.com>

## Convatec Cares: our responsible business framework

Convatec's responsible business practices, often referred to as 'ESG' seek to drive progress towards our vision of Pioneering trusted medical solutions to improve the lives we touch by aligning and enabling initiatives for the benefit of our customers,

colleagues, communities and shareholders. We have embedded 'Convatec Cares' throughout the business, underpinning our commitment to generating value responsibly.

### Net zero by 2045

To achieve this mission, Convatec aims to use science-based targets to cut its supply chain emissions by half by 2030.<sup>1</sup>

95% of our global operations across all Convatec sites (including offices) are running on renewable energy, with a target to reach 100% by 2030 across all Convatec sites.<sup>2</sup>

As of 2024, we have reduced approximately 62% of our direct and indirect greenhouse gas emissions (Scope 1 and Scope 2).



<sup>1</sup> Reduce direct and indirect greenhouse gas emissions (Scope 1 and 2) by 70% by 2030, against our 2021 baseline. Reduce all other indirect emissions that occur in the value chain, including both upstream and downstream activities (Scope 3) by 52% per sold product against a 2021 baseline, by 2030.

<sup>2</sup> See our 2024 Annual Report, p52, at <https://www.convatecgroup.com/siteassets/convatec-ara-2024.pdf>

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## Environmental sustainability - manufacturing sites

- Energy across our Infusion Care manufacturing sites (Reynosa, Mexico; and Osted, Denmark) is procured from 100% renewable electricity.<sup>3</sup>
- All our Infusion Care manufacturing sites have a dedicated energy audit programme, resulting in potential energy savings of 10–20% per site. We plan to achieve ISO 50001 at all manufacturing sites by 2030.
- Our Reynosa manufacturing site has received internationally recognised certificate for its environmental performance (ISO 14001 certification).
- Our Reynosa manufacturing site has prepared a water stewardship plan to identify and implement water efficiency projects, working towards attainment of AWS (Alliance for Water Stewardship) certification.
- Recycling is the predominant disposal route for manufacturing waste across the Group. In 2024, 20% of non-hazardous waste and 99% of hazardous waste was recycled across the Group.<sup>4</sup>
- At our Osted manufacturing site, we have installed solar panels on most of the roofs to supply power, added electric vehicle charging stations and implemented compressed air heat recovery systems to reduce natural gas consumption for space heating.

## Engaging with suppliers

- Convatec is working with key suppliers to set science-based targets and support them with educational materials and best practices.
- 100% of our strategic buyers and category managers across Infusion Care are trained on the topic of sustainable procurement.

## Logistics and packaging

- All our Infusion Care secondary and tertiary packaging products, such as cartons and shipping boxes, are 100% paper-based and recyclable.
- As part of continuous improvement, we are actively enhancing the efficiency of our transport space utilisation, shipping less 'air' and reducing emissions as a result. Using an automated transport optimisation tool, we plan to continue reducing the number of Transatlantic containers shipped per year (32 shipments saved in 2024, with further reductions forecasted).

<sup>3</sup> Includes renewable energy procurement backed by renewable energy certificates. For further details see basis of reporting at <https://www.convatecgroup.com/sustainability/esg-reports-and-data/>

<sup>4</sup> See our 2024 Annual Report, p57, at <https://www.convatecgroup.com/siteassets/convatec-ara-2024.pdf>

<sup>5</sup> Medtronic Launches World's First and Only Infusion Set for Insulin Pumps that Doubles Wear Time up to 7 days in U.S. *Medtronic Launches World's First and Only Infusion Set for Insulin Pumps that Doubles Wear Time up to 7 days in U.S. - Nov 15, 2022.* (Accessed 1 August 2025).

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Convatec has adopted double stacking of pallets where feasible to enhance transport efficiency and reduce emissions. Left image (before) shows 53% space usage; right image (after) shows 90% space utilisation.

## Sustainable product design

- Convatec uses a set of principles called the Green Design Guidelines, which help us consider the full life cycle impact of our products and guide the decision-making of our product designers.
- We have also developed a digital carbon database of all raw materials manufactured by Convatec, to inform our new product development process. This helps us identify hot spots across our products' raw materials and alternative design options.
- Our Product Stewardship team offers in-house capability conduct life cycle assessments and maintains and assesses our carbon intensity database for greater impact.

## Case study

Strong R&D competencies have enabled us to produce infusion sets like the Medtronic Extended™ infusion set, which is the first and only infusion set capable of up to seven days of wear.

Developed in partnership with Medtronic, the device provides significant benefits for people around the world with diabetes, with an estimated plastic waste reduction of up to 50%.<sup>5</sup>

The technology is a major innovation in infusion sets, consisting of a novel inserter system and infusion set.

**Solar panels  
at our Osted  
manufacturing  
site**

