

MEDICAL DEVICE RECALL - SINGAPORE

DuoDERM Extra Thin Dressings and DuoDERM CGF Dressings

Affected Lots:

1) DuoDERM Extra Thin Dressing 10cm x 10cm (Product Code: 187955)
Lot Number: 9H01234, 9M01779, 9H00183

2) DuoDERM CGF Dressing 4 in. x 4 in. (Product Code: 187660)
Lot Number: 9B02984Y, 9K05775, 0A03460, 9A04124Y

ConvaTec (Singapore) Pte Ltd is initiating a voluntary recall of products of the above listed lots where there is a potential product packaging issue of open seals, tears and rips, which may cause a potential breach in the sterile barrier. The problem can be visually detected.



Product Code (REF)



Lot Number (LOT)

If you have products that belong to these specific lots, do not use them. Return them to the place of purchase, or return them to us by contacting our customer service below:

ConvaTec Singapore Customer Service

Tel: +65 6245 9838

Email: cindy.tan@convatec.com

Operating Hours: Mon – Fri, 8.30am – 5.30pm

The Health Sciences Authority has been notified of this issue. ConvaTec (Singapore) Pte Ltd sincerely regrets any inconvenience to our customers.

医疗器材回收 - 新加坡

DuoDERM Extra Thin Dressings and DuoDERM CGF Dressings

受影响的批次:

1) DuoDERM Extra Thin Dressing 10cmx10cm (产品代码: 187955)

批号: 9H01234、9M01779、9H00183

2) DuoDERM CGF Dressing 4 in. x 4 in. (产品代码: 187660)

批号: 9B02984Y、9K05775、0A03460、9A04124Y

ConvaTec (Singapore) Pte Ltd 正在对上述批次的产品进行自愿回收, 这些产品的无菌包装可能存在封口开封、撕裂等问题。您可以通过目测检查发现这些问题。



产品代码 (REF)



批号 (LOT)

请勿继续使用上述批次的产品。您可以去产品购买地点, 或联系我们的客户服务部进行退货:

ConvaTec Singapore 客户服务部

电话: +65 6245 9838

电邮: cindy.tan@convatec.com

办公时间: 周一至周五, 早上 8:30 - 下午 5:30

此问题已通知新加坡卫生科学局。对由此给您带来的不便, ConvaTec (Singapore) Pte Ltd 深表歉意。