

# Diamonds™ Gelling and Odor Control Sachets FAQs

**Q. How is Diamonds™ supplied?**

A. In a sealed, easy-to-open jar containing:

- 100 dissolvable sachets
- One convenient zip-lock 'day bag'
- Instructions For Use leaflet

**Q. Is Diamonds™ patented?**

A. Yes.

**Q. How should I store Diamonds™?**

A. Store in a cool, dry place. When travelling, store in the convenient zip-lock day pack. Please read Instructions For Use leaflet.

**Q. What is the shelf-life of Diamonds™?**

A. Four years from date of manufacture, if unopened.

**Q. Is Diamonds™ CE marked?**

A. Yes. Diamonds™ is CE marked in accordance with EU directive 93/42/EEC for medical devices.

**Q. My output is darker than usual. Should I be concerned about this?**

A. No. The darker colour and/or black flecks are harmless visible indications of the unique patented ActiveOne™ Odour Control System.

**Q. Sometimes I like to check my output colour for any changes. What should I do?**

A. Temporarily discontinue use of Diamonds™ while you check your output colour, using a new/clean pouch. Resume use when you are satisfied with your output colour.

**Q. How many Diamonds™ sachets should I use?**

A. One sachet is usually adequate. Additional sachets can be used if required.

**Q. Should I open the sachet?**

A. No. Insert the whole unopened sachet. Each sachet is designed as a single treatment and should be inserted into your pouch through the drain outlet or wafer hole. The sachet paper is designed to dissolve inside your pouch.



**Q. After use, can I flush my gelled output away as part of my usual routine?**

A. Yes. Diamonds™ is designed for use as part of your usual pouch routine. The use of Diamonds™ increases control when draining.

**Q. Can I use Diamonds™ at night?**

A. Yes. The unique benefits of Diamonds™ are often ideal for night time use.

**Q. I have a colostomy. Can I use Diamonds™?**

A. Yes. If you are experiencing loose output.

**Q. Why did Diamonds™ not gel the contents of my pouch?**

A. Significant amounts of tartaric acid may prevent pouch gelling. Tartaric acid has this effect upon all ostomy gelling products. Foods that contain tartaric acid include wine and grapes.



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